



Thank You for allowing us the opportunity to earn your business. Since 1979 we have operated our business on one fundamental goal, **Complete Customer Satisfaction.**

**** To See Testimonials – scroll down on above blue arrow key ****

Attached in this PDF document are a handful of testimonials from our customers. We provide local restoration services as well as respond to large national disasters.

You can reach us 24/7 at 1-866-452-7847

**** To See Testimonials – scroll down on above blue arrow key ****



**Board of Supervisors
Linn County, Iowa**

Lu Barron - District 1
Linda Langston - District 2
Ben Rogers - District 3
Brent Oleson - District 4
James M. Houser - District 5

Administrative Office Building
930 First Street Southwest
Cedar Rapids, Iowa 52404-2161

March 24, 2009

To Whom It May Concern:

In June of 2008, Linn County contracted with Jarvis Construction for flood recovery on over 80% of county buildings damaged by severe flooding in Cedar Rapids. This included our county administration building, the courthouse and the jail.

Jarvis Construction was quickly on the scene doing a variety of clean-up and stabilization work that allowed the county to secure its facilities and promote clean-up, as well as preserve buildings for future occupancy.

Jarvis Construction has worked in a number of other areas in disaster recovery and is working hard to become community partners in post-disaster Cedar Rapids.

Please give Jarvis Construction consideration in response to your flood recovery needs.

Sincerely,

Linda Langston
Linn County Board of Supervisors, Vice Chair



23224 Giacom Court Clinton Township, MI 48036 | tel. 586-783-6890 | www.internationalmold.net

January 18, 2010

Jarvis Property Restoration
41800 Executive Drive
Harrison Township, MI 48045

To The Jarvis Team,

I want to take this opportunity and send you a letter of thanks for the outstanding work the Jarvis Team provided to my Company during our time of disaster. As you are aware, we sustained significant smoke damage throughout our tryout and assembly facility due to the small resin fire on the evening of December 10, 2009. We were extremely busy at this time and it was imperative that the building and equipment were restored to working condition as soon as possible. Your team responded to the scene and immediately set up multiple shifts of personnel working around the clock on site and at your facilities to contain, eliminate and provide detailed cleaning and reconstruction of our facility. Downtime is devastating to our business and Jarvis understood our concerns and responded immediately with an action plan to eliminate as much down time as possible and get our company back up and running as if a fire and the related damage never occurred. The majority of the equipment and building were cleaned and/or in working order by Monday, December 13, 2009. I was truly amazed! I had a sales tax audit on Monday as well, and all the files were cleaned and returned first thing Monday. Thanks again!

We truly appreciate all of your hard work and attention to detail. I hope this letter bodes you well in future business endeavors. We would recommend your services to anyone! Feel free to use my name and number as a reference source.

Thanks again to the Jarvis Team of Professionals for getting our entire facility functional by the end of the year.

Sincerely,

INTERNATIONAL MOLD CORPORATION

A handwritten signature in black ink, appearing to read "Michael K. Lilla". The signature is fluid and cursive, written over the printed name and title.

Michael K. Lilla
Treasurer

Office number for references: (586) 783-6890



41640 Ford Rd
Canton, MI 48187
January 22, 2010

To Whom It May Concern:

IKEA of Canton experienced a broken sprinkler head in December of 2009 that resulted in inches of water covering a large part of our store. Jarvis Property Restoration was called upon to assist in the mitigation. They responded timely, professionally and worked closely with our IKEA coworkers and our insurance team.

IKEA runs our company with a focus on results. We look to partner with people that we can count on to have the same values. We found the Jarvis people to be the kind of people and company that IKEA likes to partner with. We would definitely recommend Jarvis Property Restoration to anyone in need of emergency restoration.

Sincerely,

A handwritten signature in black ink, appearing to be "Jake Steig", written over a horizontal line.

Jake Steig
Senior Safety and Security Manager
IKEA
Canton, MI



Printed on Recycled Paper



One Vantage Way • Suite E100 • P.O.Box 231017 • Nashville, TN 37228 • 615-248-9321 • Fax 615-248-9322 • kennypipe.com

Phil Venable
Vice-President, CFO

July 9, 2010

John Ingoglia
Jarvis Construction
41800 Executive Drive
Harrison Township, MI 48045

Dear John,

Many thanks to you and the other great folks that helped us recover from the flood devastation at our Nashville, TN location. Having 5-6 feet of water in our office and warehouse as a result of the May 1-2, 2010 flood presented us with a situation that we were ill prepared to deal with. What a blessing is was for us to have met you as soon as the water receded and we were allowed back in our building.

John, I was especially impressed by the following:

- The timeliness of your presence. Norm Crawford of Jarvis was the first of several restoration contractors we met upon being able to enter our building after the flood. Norm explained your services accurately in a non "pushy" manner.
- The detailed nature of your estimate. One thing we were told by our adjuster was to make sure to get a detailed invoice/estimate of the work to be done. Jarvis greatly outperformed all other contractors in this regard.
- The speed at which you completed your work. You completed your work when and as promised.
- Finally, you were honest and forthright in all our dealings. You never failed to do what you said you would do.

John, please feel free to share this letter with other potential customers. Based on our experience, I would recommend you and your company to others in situations similar to ours.

Sincerely,

A handwritten signature in cursive script that reads "Phil".

Phil Venable
Vice-President, CFO





FULL SERVICE REAL ESTATE SOLUTIONS

July 16, 2008

Mr. Bill Jarvis
JARVIS CONSTRUCTION COMPANY
41800 Executive Drive
Harrison Township, Michigan 48045

Dear Bill:

I wanted to take this opportunity to send you a letter thanking you for the wonderful work your company has done for me in the past. I currently manage several properties for The Farbman Group. As a property manager, I deal with many issues; last winter I had several pipes break at a retail center. After my initial call to your company the crew was on-site within the hour and had all the equipment, personnel necessary to handle the problem. Your employees were courteous, professional, and very knowledgeable about what needed to be done. During the clean-up several more pipes burst, which destroyed the electrical system; your crew was able to have an electrician, at 11:30 pm, on site within an hour. I felt very confident upon leaving that the space knowing your crew could handle the situation. I can call on you and your company to come and take care of the situation.

It would be my pleasure to confidently recommend Jarvis Construction to other property managers and companies alike.

Sincerely,

THE FARBMAN GROUP

Renée M. Moore
Property Manager



St. Mary Mercy Hospital
36475 Five Mile Rd
Livonia, Michigan

Jarvis Painting and Construction Co.

6/23/09

41800 Executive Drive
Harrison Twp., MI 48045-1309

To Whom It May concern:

I want to take this opportunity to extend my appreciation to your organization for your continuous display of professionalism. For the past 6 1/2 years your staff has constantly displayed their ability to effectively work in our sensitive environment. Your demonstrated ability to perform as a true "service" organization on a 24 hour basis has enhanced our ability to operate as a quality healthcare facility. Jarvis Painting and Construction have performed several successful projects over the past few years and their response to an internal flooding event was truly exceptional and professional. Environmental cleanup, control, testing and follow up were as professional as our facility as seen anywhere. Jarvis Construction Co.'s ability to handle all aspects of painting has provided us with another cost effective asset into the future.

I would like you to extend my appreciation to your management, clerical staff, and service staff. It is refreshing to deal with an organization where each individual demonstrates professional teamwork, loyalty, and constantly presents themselves as good ambassadors to both their organization and the customer. Thank you for your commitment and your effort. Geographical considerations have limited our opportunity to utilize Jarvis Painting as much as some of our local contractor assets.

Sincerely,

Chris Reeves
Director of Facilities and Security

THE PORT HURON OFFICE CENTER, LLC
511 FORT STREET SUITE 571
PORT HURON, MI 48060
WWW.PORTHURONOFFICECENTER.COM

February 22, 2010

Mr. Nick Salchert
Jarvis Property Restoration
3337 Lapeer Rd
Port Huron, MI 48060

Dear Nick,

Just a quick note to let you know how pleased we are with the work performed at the Port Huron Office Center. It looks great! Sam and Pat did a thorough job of cleaning the sixth floor. The best part was that they were so willing to go the extra mile to get the job done properly. This was not an easy job and their attention to detail and great attitude was a pleasure, especially these days! We feel that the price was very fair and additionally I am very happy you were able to work around our schedule.

We're happy, thanks again!

Best,

Kristi

Kristi E. Hazard
Building Manager/Leasing Agent

A Room at The Inn

Enhancing the Elder Experience

Marie Sankuer
Resident Administrator
Owner

Nena Gunn
Operations Manager

Carmen Ionescu, N.P.

Artisha Dupree
Care Manager

Caregivers -
Rose Jaskulski
Louie Mini
Michelle Watson
Krzyszyna Holubowska
Tonya Lawton
Teresa Melhouse
Lena Bradford

Patrick Sankuer
Consultant, Facilities
Management

Reverend Ronald T. Browne,
B.A., M.Div., J.C.L., J.D.
Chaplain

August 3, 2010

Arvie Coffman
Contents Manager
Jarvis Property Restoration
41800 Executive Drive
Harrison Township, MI 48045

Dear Mr. Coffman:

I would like to take the opportunity to thank your company for providing services to us after our house fire. It is so wonderful to have a service like yours available after such a traumatic event.

I would also like to let you know how pleased we are with the crew that was here removing the items from the home. Specifically, Justin, Chris, Matt, Corley, Kaitlyn, Paula, and Lisa. They are very professional and friendly and took great care of our belongings. We felt they truly cared about us and our belongings and making the transition easier for us. We couldn't have asked for a better crew and feel you should know that.

As you know, we run an Adult Foster Care Home for the Elderly. Because of this, there is quite a bit of furniture and personal belongings in the home. Not once did any member of the crew complain about the number of times they had to climb stairs, or the number of boxes they had to pack, or how much stuff they had to move.

They definitely deserve to be recognized for a job well done. Too often, people are so quick to write letters and/or make phone calls when they want to make a complaint. I feel it is just as important to point out the good and let people know when they've done a great job.

Please let them know how happy we are and how impressed we are with them as well as the service provided to us. I personally took the time to let them know that I was very pleased and also informed them that I would be writing this letter.

Again, thanks for everything, they were truly a God-send.

Sincerely,

Nena Gunn
Business Operations Manager